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| **Story** | **US01 –Customer/Prospect search capabilities** |
| **Who** | **Customer/Prospect** |
| **What** | When searching for a rental property I want to be able to search for the property details so that I can refine my search |
| **Why** | So that I can browse for a desired property which will meet my needs and requirements |
| **Pre Condition** |  |
| **Post Condition** |  |
| **Acceptance Criteria** | |
| 1. User input fields will be displayed so that I can search in the following combinations    1. Label name: Postcode or suburb name    2. Label Name: Amount of rent per (week, fortnightly, month)    3. Label Name: Property ID    4. Label Name: Keywords (pools, tennis court, gym, land size)    5. Label names: Viewing times 2. The user will be able to select from the following checkboxes:    1. Label Name: Type of Property (townhouse, apartment, house, commercial)    2. Label Name: Contract type (3 months, 6 months, 12 months) 3. The user will be able to select from the following radio button:    1. Label name: Furnished or Unfurnished | |
| **Notes** |  |

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| **Story** | **US02 –Advertised property details** |
| **Who** | **Customer/Prospect** |
| **What** | When viewing an advertised property, I want to be able to view details about each listed property |
| **Why** | So that I have the relevant details to consider if the property suits my requirements |
| **Pre Condition** |  |
| **Post Condition** |  |
| **Acceptance Criteria** | |
| **Property Data Details**  Each advertised property will display the following details:   1. I can select view pictures of the listings 2. I can see the property number ID 3. I can see the allocated viewing times 4. I can see the street address 5. I can see the rental repayment price 6. I can click on a link to floor plan 7. I can read a brief synopsis about each listing 8. I can see the features and amenities which will be broken down into three sections:    1. Heading Name: General Features       1. Label Name: Property Type       2. Label Name: Amount of bathrooms       3. Label Name: Land size    2. Heading Name: Outdoor Features       1. Label Name: Garage Spaces       2. Label Name: Balcony       3. Label Name: Swimming pool       4. Label Name: Secure parking    3. Heading Name: Indoor features       1. Label Name: Ensuite       2. Dishwasher       3. Air-conditioning 9. I can see a picture of a map which displays the address of the property 10. I can see the following details about the staff member/rental agent who is allocated the property:     1. Photo of the agent     2. Name of the agent     3. Phone number of the agent     4. Link to Facebook, Twitter and LinkedIn (if applicable)     5. Link to agent profile page (see US03 for details) 11. I can click on a button which allows me to request an inspection time 12. I can view a table which shows the nearby schools in the area which will display the following details     1. Secondary or Primary     2. Catholic or Government     3. Distance from the properties’ location in (km’s)     4. Name of the school (hyperlink to the school’s website homepage   CONTACT FORM DETAILS   1. I can apply values into a contact form which will be sent to the allocated agent. The following input fields will be applied    1. Name (Mandatory)    2. Email (Mandatory)    3. Phone number (Optional) 2. I can choose from three checkboxes with the following options: (One value must be selected)    1. Label Name: Obtain the contract of a sale    2. Label Name: Inspect the property    3. Label Name: Be contacted about similar properties 3. I can choose from a drop-down list with the following options: (One value must be selected)    1. I own my own home    2. I am renting    3. I have recently sold    4. I am a first home buyer    5. I am looking to invest    6. Other 4. I can input my any comments (character limit: 100) 5. I click on a hyperlink which directs me to disclaimer 6. When the user selects the submit button, the associated agent will receive the details about the customer who initiated the contact form | |
| **Notes** | If a user does submit the contact form without a Name, the field will be highlighted with text that reads “Please provide your name”. A value must be presented in this field before submission.  If a user does submit the contact form without a Phone number, the field will be highlighted with text that reads “Please provide a valid phone number”. A value must be presented in this field before submission. |

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| **Story** | **US03 –Agent portal** |
| **Who** | **Agent** |
| **What** | When searching for a rental property I want to be able to search for the property details so that I can refine my search |
| **Why** | So that I can browse for a desired property which will meet my needs and requirements |
| **Pre Condition** |  |
| **Post Condition** |  |
| **Acceptance Criteria** | |
| 1. I can create an account with my work email address and associated password. 2. Before I can create an account, I must verify my account. A corresponding email will be sent to the designated email address in which the user must select the “verify account button”. 3. The user will be directed to the agent profile screen.   **Agent Details**   1. The user will be able to update the following details about their portfolio:    1. Name    2. Edit and upload photos    3. Job role    4. List the company the agent works for    5. A list of the recent properties they have sold    6. Awards    7. Links to their social media sites (if applicable) 2. I can view the properties which have been assigned to me 3. I can update the viewing times of each of my listings. | |
| **Notes** |  |

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| **Story** | **US04 –System Administrator portal** |
| **Who** | **System Administrator** |
| **What** | When accessing the System Administrator role, I can only enter/update/delete property data |
| **Why** | So that I have full access and control of the content of each listing |
| **Pre Condition** |  |
| **Post Condition** |  |
| **Acceptance Criteria** | |
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| **Notes** | 1. A agent must exist in the system for the System Administrator to assign them a listing |

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| **Story** | **US05 –Property owner’s portal** |
| **Who** | **Property owner** |
| **What** | When accessing the property owner portal, I want to be able to maintain the details of my properties |
| **Why** | So that I can update the details of my property myself |
| **Pre Condition** | Must have been assigned the property owner user role |
| **Post Condition** |  |
| **Acceptance Criteria** | |
| 1. I can view/edit/upload the following details of my property:    1. Photos (maximum of 10)    2. Monthly, fortnightly, weekly rent repayment    3. Synopsis of property | |
| **Notes** |  |

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| **Story** | **US06 – Database design** |
| **Who** | **As a System Administrator user** |
| **What** | I want to be able to access prospective tenant(s) and home owner details |
| **Why** | So that I can keep an audit trail of details, documents and contracts |
| **Pre Condition** | Must be assigned the System Administrator user role |
| **Post Condition** |  |
| **Acceptance Criteria** | |
| **Prospective tenant(s) details**   1. I can view/edit/upload prospective tenant(s) signed contracts 2. I can view all of his/hers details such as:    1. First name    2. Last name    3. Phone number(s)    4. Email    5. Property ID which the customer is associated with 3. I can view the rental contract details of each prospective tenant such as:    1. Start date of rent repayment    2. End date of rent repayment    3. Day of rent repayment    4. Frequency of rent repayment (monthly, fortnightly and weekly)    5. Property Data details see (US01)   **Home owner details**   1. I can view/edit/upload the following home owner details:    1. First name    2. Last name    3. Phone number(s)    4. Email    5. Property ID which the home owner is associated with    6. Bank details 2. I can view/edit/upload contract documents | |
| **Notes** |  |